January 17, 2003. By e-mail from a retired librarian:

Dear Frank (Iacono – OLIS Reference Librarian)

Tried to send this directly to your e-mail address, but it doesnot take. Thus what I want to say comes via the public RILA-L.

I just wanted to tell you how much I appreciate your informational (messages.) You are doing a great job. For instance without your latest alert of (Bill) Moyer's upcoming program about libraries on "Now" I would probably have missed it.

Though retired, like to keep up with issues pertaining to libraries.

Thanks. Rita Warnock